

QUALITY POLICY

The General Direction is certain that TECNO PIU' can continuously improve the efficacy and efficiency of the Quality Management System using the Quality Policy, the goals for the quality, the improvement action plans, the internal audit, the analysis of the data obtained from the satisfaction survey with interlocutors, the associates, the customers and the re-examination. The continuous improvement, in terms of efficacy and efficiency of the business relationship, of the activities and the services provided according to the current regulation, represents the essential condition to keep on obtaining and increase the satisfaction and the cooperation of customers and employees. The company is sensitive about the involvement of all the employees in production and working quality improving proposals

According to the contest evaluation performed on June 8th, 2020, the goals for 2020-2021 are the following ones:

- Reduce cost of non-conformities especially for non-standardized products;
- Increase the number of clients with the introduction of new products;
- Improve communications between the different areas;
- Maintain ISO 9001:2015 quality level.

This company strategy is communicated through publication on TECNO PIU' website and it is periodically re-examined by the General Direction to verify the coherence and the eligibility on TECNO PIU' Statute.

Tavullia, September 14th, 2020

GENERAL DIRECTION
Laureti Stefano

