

## QUALITY POLICY

The General Direction is certain that TECNO PIU' can continuously improve the efficacy and efficiency of the Quality Management System using the Quality Policy, the goals for the quality, the improvement action plans, the internal audit, the analysis of the data obtained from the satisfaction survey with interlocutors, the associates, the customers and the re-examination. The continuous improvement, in terms of efficacy and efficiency of the business relationship, of the activities and the services provided according to the current regulation, represents the essential condition to keep on obtaining and increase the satisfaction and the cooperation of customers and employees. The company is sensitive about the involvement of all the employees in production and working quality improving proposals.

According to the last contest evaluation, the goals to achieve constant improvement are the following ones:

- • To continue reducing cost of non-conformities especially for non-standardized products;
- • Increase the number of clients with the introduction of new products;
- • Improve communication and preparation between the different areas;
- • To respect the delivery time
- • Maintain ISO 9001:2015 quality level.

This company strategy is communicated through publication on TECNO PIU' website and it is periodically re-examined by the General Direction to verify the coherence and the eligibility on TECNO PIU' Statute.

Tavullia, 07 Settembre 2022

LA DIREZIONE  
Laureti Stefano

